

Dental Care without Compromise

NEWS

from Collins House

I beat it... Mouth Cancer

Collins House was proud to treat Diane Cox and her husband Denis to a glass of champagne to celebrate her "all clear" from mouth cancer. Five years ago in June 2007, Mark Doyle urgently referred Diane to the County Hospital for investigation of a non healing ulcer on the side of her tongue.

Mr Hall, the maxillo-facial consultant did a biopsy and it proved to be tongue cancer. Luckily because it was spotted early it had not spread, but Diane still needed to lose part of her tongue, some teeth and some lymph nodes in her neck. Her tongue was reconstructed using parts of her left wrist, arm and tummy. She spent 10 days in hospital and has had regular hospital checks ever since.

Today Diane can talk and eat normally, although she does have some scars on her neck and arm. "It's a small price to pay for your life", she says. Today Diane and Denis are closely involved in helping support people who have recently been diagnosed with mouth cancer. Diane says "You do not have to be a smoker or drinker to get mouth cancer. I strongly advise people of all ages to ensure that their dentist makes a thorough check of their mouth on each visit and if there are any signs of an ulcer that will not go away, to follow it up immediately.

It happened to me – it could happen to you."



Mark Doyle and Diane Cox

“...ensure that your dentist makes a **thorough check** of your mouth on each visit...”





Elizabeth Tyler wins Bristol University prize

We are delighted that our dentist, Elizabeth, has been awarded a prize at the University of Bristol.

The Lloyd and Whyte Business Management Skills Prize is awarded for outstanding achievement in a Bristol

University postgraduate module in Business Management Skills for Dentists.

Ken Schoular, a dentist from Scotland and course organiser, presented the award to Elizabeth during a ceremony at The Victoria Rooms in Bristol.

Well done!

Behind the scenes in our Decontamination Room

Two years ago we moved all our instrument sterilisation processes out of the surgeries and into our decontamination room on the first floor. This required a considerable investment in building work, new state of the art equipment and additional trained staff.

Your health and safety is, as always, our top priority and we aim to comply with best practice in infection control.

All our instruments are either single use disposable or are



decontaminated in a washer disinfectant, followed by sterilisation in an autoclave which kills all known bacteria, viruses and spores. Everything is then wrapped and stored in sealed sterile packaging. As Denplan member dentists, we commit to the Denplan Quality Programme and apply the highest standards in our practice to eliminate any risk of infection to our patients or the practice team.

Arrivals and Departures

We are sorry to lose Andrea who has moved on to become an Estate Agent and Danni who is going back to college.

We welcome back Karen, Mark Doyle's nurse, who has now returned from her maternity leave.

Welcome to Anne, who has recently joined our hygienist team.

Anne has moved to Hereford from Dorset. Welcome also to Sharon, an addition to our highly trained nursing team and Maria who you will see on reception.

Appointment reminders – SMS (text) messaging

We now have a free text messaging reminder service to help you remember your next appointment. Many of you have told us how useful you find this.

If you would like to take advantage of this service, please let our reception team know.

Please remember to let us know if you change your mobile phone number.

Opening times

Monday 08.45 to 17.00

Tuesday 08.45 to 19.00

Wednesday 08.45 to 17.00

Thursday 08.45 to 17.00

Friday 08.45 to 17.00

Saturday by appointment

Useful Numbers:

Practice number

01432 357717

E-mail address

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Mark Doyle – GDC Number: 60464

Elizabeth Tyler – GDC Number: 83407