

COLLINS HOUSE

Dental Surgery

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Dental Care without Compromise

NEWS

from Collins House

New Website

We are proud to announce that our brand new website has gone live and is now optimised for tablets and mobile phones.

We feel this new site reflects our commitment to providing a gold-standard service to our patients. It merges cutting edge design with our existing, patient-centred ethos.

We would like to invite you to visit our new site at www.collinshouse.co.uk and we hope you love it as much as we do! Why not "like" our fantastic Facebook page while you are there to make sure you don't miss out on any exciting news from Collins House!



MI Minimal Intervention

As some of you will already know, Mark Sykes is in the second year of his MSc in Advanced Minimal Intervention dentistry. The aim of the course is to maximise our patients' ability to stay dentally healthy, but where problems cannot be avoided, to treat them in the most conservative and durable way.

As part of his course Mark has had the rare opportunity to embark on a two day visit to the world leading research, development and production facilities of 3M ESPE in Seefeld near Munich. Mark went along with two other students, a professor and two senior lecturing staff from Guy's Dental Hospital, London. During the visit Mark was fortunate enough to be given a guided tour which gave him a rare insight into how some of the most advanced dental materials in the world are being developed.

At Collins House we already use a number of quality 3M materials and as part of Mark's final year research thesis some more innovative and ground-breaking materials will be used in the practice so watch this space!



Denplan
EXCEL
QUALITY ASSURED



Denplan
At the heart of dental care

New patients

We are currently in the position of being able to take a limited number of new Denplan patients. The biggest compliment you can pay us is to recommend our practice to your friends and family. If you know someone who needs a caring friendly dentist, please let us know and we will happily offer them an initial consultation.

Happy Anniversary



Collins House opened for business on 3rd April 2000, so this year is our Crystal anniversary. Many of our staff and patients have been with us for considerably longer than that. Lynne on reception is our longest serving team member, working for us for 22 years and even longer if you count the time she worked with Simon's predecessor. Laura celebrates her 15 year anniversary with us this year and Amy (Claire's nurse) is Tin with 10 years' service. Mark and Jenny Sykes are celebrating their 10th wedding anniversary this year.

The celebration of wedding anniversaries dates back to Roman times when husbands gave their wives a silver wreath for 25 years of marriage, and a gold wreath for 50. Over the years other materials have been gradually adopted to represent many of the milestones that a couple celebrate through their married life.

Laura Tootell triumphs in the Muddy Woody

Laura Tootell, on the right of the picture, one of our lovely hygienists recently won Herefordshire's 2015 Muddy Woody challenge. This was Laura's second win in a row and is a real testament to her dedication and passion for competing.



Denplan Excel research questionnaires

Some of you may have recently been asked to complete a short questionnaire detailing your thoughts about the new DEPPA assessment developed by Denplan. We were selected to take part because we are a Denplan Excel practice, and we would like to thank all of you who have taken the time to complete a questionnaire. The feedback will help Denplan to constantly improve the services we are able to offer our patients to ensure you are always receiving the highest standard of dental care available.



Appointment reminders – SMS (text) messaging or email

We now have a free text messaging reminder service to help you remember your next appointment. Many of you have told us how useful you find this.

If you would like to take advantage of this service, please let our reception team know.

Please remember to let us know if you change your mobile phone number.

We now have the facility to remind patients by email.

Opening times

Monday	08.30 to 17.00
Tuesday	08.30 to 19.00
Wednesday	08.30 to 17.00
Thursday	08.30 to 17.00
Friday	08.30 to 17.00
Saturday	by appointment

Useful Numbers:

Practice number
01432 357717

E-mail address
info@collinshouse.co.uk



GDC numbers

Mark Doyle: 60464
Simon Portman- Lewis: 60732
Mark Sykes: 62342
Claire Annett: 63386
Laura Tootell: 5532
Amy Berrow: 147255